



INDEPENDENT WARRANTY

Customer Care  
**MERIT AWARD**

THIS IS TO CERTIFY

that following our recent installation quality survey

**BARRIER GLAZING**

---

obtained a **99** % customer satisfaction rating.

This high percentage figure entitles  
the above company to display this certificate of merit  
for twelve months from the date shown.

It demonstrates that the company is meeting the  
high quality standards set by Independent Warranty.

AWARDED ON THIS DAY

**26<sup>th</sup> May 2015**

---

AUTHORISED BY

A handwritten signature in black ink, appearing to read 'G. H. A. U. S.', written over a horizontal line.

THIS AWARD CERTIFICATE IS THE PROPERTY OF INDEPENDENT WARRANTY AND MUST BE RETURNED  
TO THE SECRETARY WHEN REQUESTED ON THE INSTRUCTION OF INDEPENDENT WARRANTY

Independent Warranty  
20 Billing Road, Northampton, NN1 5AW

**Telephone: 01604 604511**  
**www.iwa.biz**



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AWARDED ON THIS DAY

23<sup>th</sup> May 2014

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**23<sup>rd</sup> May 2013**

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AWARDED ON THIS DAY

25<sup>th</sup> May 2012

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AUTHORISED BY

A handwritten signature in black ink, appearing to read 'G. H. Jones', written over a horizontal line.

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AWARDED ON THIS DAY

**26<sup>th</sup> May 2011**

---

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## CUSTOMER CARE MERIT AWARD

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*It demonstrates that the company is meeting the high quality*  
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**Awarded on this day** 26<sup>th</sup> May 2010

**Authorised by** 

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INDEPENDENT WARRANTY  
20 Billing Road, Northampton, NN1 5AW



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**Awarded on this day** 12<sup>th</sup> June 2009

**Authorised by** *crman*

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**13<sup>th</sup> June 2008**

**Awarded on this day**

**Authorised by**

A handwritten signature in blue ink, appearing to read "ccoman", written over a horizontal line.

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**Awarded on this day 8<sup>th</sup> January 2007**

**Authorised by**

A stylized signature in blue ink, consisting of a large 'C' followed by a wavy line.

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INDEPENDENT WARRANTY  
Spring House, 51 Spring Gardens, Northampton, NN1 1LX